



Club Car, Inc.
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08-032

SERVICE BULLETIN

TO: All Authorized Golf Car Distributors, Dealers, Turf Utility Dealers, Commercial Utility Dealers, Industrial Utility Dealers and XRT Dealers

DATE: December 09, 2008

SUBJ.: 2009 Factory Technical Training Seminars, Schedules and Fees - US

Factory Technical Training Seminars on Club Car electric and gasoline vehicles are held at the Augusta, Georgia, manufacturing facility throughout the year. The seminars address the theory, operation and preventive maintenance techniques of Club Car vehicles. We encourage you to use our technical training seminars as a sales and customer service tool.

Registered students will be notified by mail prior to the training class which will include hotel information, directions, and other necessary information. Club Car has the right to cancel classes but will not cancel classes once mailed notifications have been sent to students. All classes will be conducted at Club Car's training facility in Augusta, GA. Classes start each day at 8:30 AM and will finish at 4:30 PM. Lunch, refreshments and classroom materials will be provided. Dinner will not be provided for one day seminars or on the last day of a seminar.

Tavant Warranty System Training

This 1-day course is designed to train those individuals processing warranty claims on all functions within the warranty system including the following:

- Creating a Claim
- Warranty Registration
- Equipment Transfers
- Creating Customers
- Searches
- Parts Return
- Appealing Claims

There is no fee to attend this course. Lunch and refreshments will be provided to participants, but all other expenses will be the responsibility of the attendee.

Classes will be held on the following dates:

<i>Class Code</i>	<i>Date</i>
1WTT09	13 Jan 2009
2WTT09	24 Feb 2009
3WTT09	3 Mar 2009



PGA-PM Seminar

The PGA Preventive Maintenance Seminar is a 1-day class, ideal for PGA Professionals who work with and/or around golf cars in their daily activities. The class covers but is not limited to the following topics:

- Electric and Gasoline Vehicle Preventive Maintenance
- Battery Testing
- Fleet Rotation
- Record Keeping
- Simple Troubleshooting

The registration fee for this 1-day Seminar, Club Car part number **AM1272801**, is **List US: \$285, Dealer US: \$200**. The price includes lunch, refreshments, transportation to and from the classroom and hotel. Classes sold by or attended by dealers/distributors will need to be entered online by that dealer; see Technical Training link on Club Car Pavilion. This class is only open to PGA members. Club Car is PGA accredited, and upon completion of the class, each attendee will receive 8 PGA credit hours.

Classes will be held on the following dates:

<i>Class Code</i>	<i>Date</i>
2PGA09	25 Feb 2009
3PGA09	4 Mar 2009
4PGA09	28 Apr 2009
9PGA09	22 Sept 2009
10PGA09	27 Oct 2009
12PGA09	8 Dec 2009

Gasoline Vehicle Seminar

The Gas Seminar is a 2-day class covering everything from preventive maintenance to hands-on electrical diagnostics and engine teardown. The class will cover components in Club Car's Golf and Utility product lines (not covered are the 4x4 products). Participants will receive classroom materials including the required Maintenance and Service Manuals needed to perform the above mentioned task. Topics to be covered include but are not limited to:

- FE290, 350 and 400 Engines
- Fuel System
- Electrical Components (electrical component box, starter/generator, etc)
- Electrical System Wiring Harness
- Front and Rear Suspension
- Brakes
- Clutches

The registration fee for this 2-day Seminar, Club Car part number **AM1272901**, is **List US: \$725, Dealer US: \$500**. The price includes lunch, transportation to and from the classroom, hotel and dinner on the first night. Classes sold by or attended by dealers/distributors will need to be entered online by that dealer; see Technical Training link on Club Car Pavilion. This class

is open to anyone without prerequisites. Club Car is PGA accredited, and upon completion of the class, PGA professionals will receive 16 PGA credit hours.

Classes will be held on the following dates:

<i>Class Code</i>	<i>Date</i>
2GAS09	11 – 12 Feb 2009
4GAS09	22 – 23 Apr 2009
5GAS09	27 – 28 May 2009
9GAS09	9 – 10 Sep 2009
12GAS09	2 – 3 Dec 2009

Electric Vehicle Seminar

The Electric Seminar is a 3-day class covering everything from preventive maintenance to hands-on electrical diagnostics on both cars and chargers and how to use the tools required troubleshoot/diagnose issues. The class will cover components in Club Car's Golf and Utility product lines. Participants will receive classroom materials including the required Maintenance and Service Manuals needed to perform the abovementioned tasks. Topics to be covered include but are not limited to:

- IQ, Excel and IQ Plus Products
- Chargers (PowerDrive 1,2,3 and IQ Plus)
- Understanding Wiring Diagrams
- Electrical System Wiring Harness
- Front and Rear Suspension
- Brakes
- Product Updates

The registration fee for this 3-day Seminar, Club Car part number **AM1273001**, is **List US: \$950, Dealer US: \$650**. The price includes lunch, transportation to and from the classroom, hotel and dinner on the first and second night. Classes sold by or attended by dealers/distributors will need to be entered online by that dealer; see Technical Training link on Club Car Pavilion. This class is open to anyone without prerequisites. Club Car is PGA accredited, and upon completion of the class, PGA professionals will receive 24 PGA credit hours.

Classes will be held on the following dates:

<i>Class Code</i>	<i>Date</i>
1ELE09	20 – 22 Jan 2009
2ELE09	17 – 19 Feb 2009
3ELE09	17 – 19 Mar 2009
4ELE09	14 – 16 Apr 2009
5ELE09	18 – 21 May 2009
6ELE09	16 – 18 Jun 2009
8ELE09	25 – 27 Aug 2009
9ELE09	15 – 17 Sep 2009
10ELE09	20 – 22 Oct 2009
11ELE09	17 – 19 Nov 2009

4x4 Seminar

This 3-day course is structured to provide a detailed overview of the car with a focus on hands-on troubleshooting. Students will have the chance to get their hands on the cars and to have their questions answered. Materials covered in the class include but are not limited to:

- Drive train components
 - A. Front Differential
 - B. Rear Differential
 - C. Transmission

- Brakes
 - A. Adjustments
 - B. Bleeding
 - C. Fluids
 - D. Preventive Maintenance

- Suspension and Alignment

- Recent Field Issues

- Electrical
 - A. Diesel
 - B. Gas

The registration fee for this 3-day Seminar, Club Car part number **AM1273101**, is **Dealer US: \$950**. The price includes lunch, transportation to and from the classroom, hotel and dinner on the first and second night as well as all Maintenance and Service Manuals needed for this vehicle. This class is only open to Club Car dealers and distributors.

Classes will be held on the following dates:

<i>Class Code</i>	<i>Date</i>
3AWD09	10 – 12 Mar 2009
6AWD09	9 – 11 Jun 2009
8AWD09	4 – 6 Aug 2009
11AWD09	10 - 12 Nov 2009

Please distribute this bulletin to all appropriate personnel at your location. This and all sales, service and parts bulletins are also available on the Club Car Pavilion.

If you have any questions or comments, please contact Jo Thompson at (800) 227-0739, Ext. 3009 or 706-863-3000, Ext. 3009.